

Terms and Conditions

Mandatory Reading

Convened by Gordonvale Scout Group



Gordonvale Cottage Markets

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General Terms and Conditions

1. All use must comply with any local, Queensland and Federal Government directives and advice in relation to COVID-19. These are subject to change without notice.
2. Only goods and services listed on the application form and approved by Cairns Regional Council can be sold.
3. Pre-approval is required if you wish to introduce a new product to your stall. The selling of goods not listed nor approved is strictly prohibited and may result in exclusion from the market.
4. The stallholder must maintain Public Liability Insurance for the term of the markets to the value of \$10,000,000 noting Cairns Regional Council as an interested party.
5. Stallholders selling food items must hold a valid food license, or be exempt from requiring one.
6. Stallholders under the age of 18 years must be accompanied by an adult.
7. Stallholders must comply with Gordonvale Cottage Markets standards as follows:
 - Stallholders must supply their own marquee and equipment. Marquees must be an approved size (3m x 3m, 6m x 3m).
 - The use of awnings on any marquee is strictly prohibited unless for the purpose of protecting against rain entering the marquee. No products are to be hung or displayed in or under this area. The use of awnings must not encroach on another stallholders' space.
 - Stalls must not block pedestrian walkways and ensure that all equipment and signage is contained within the boundary of the agreed site.
 - All electrical equipment leads, and appliances must display a current electrical certified test and tag sticker.
 - Stallholders are not permitted to tout and must comply with Cairns Regional Councils noise restrictions.
 - Stallholder sites must be returned in the same condition that they were hired.
 - Stallholders are responsible for the security of their designated site and the security and safety of any property in or around their designated site. Gordonvale Cottage Markets accepts no liability to damage, misplacement or loss of any item (equipment, stock, promotional materials etc) stored at its facility by the stallholder. Security of all items is the stallholder's responsibility.
 - Stallholders must remove all rubbish from their site. Failure to remove rubbish may incur a cleaning fee.
8. Stallholders must adhere to site specific traffic and parking instructions issued by Gordonvale Cottage Markets when setting up and packing down market stalls.
9. Stallholders must NOT park in the car parks around the outside of the Park, these parks are for customers. Please see the site map on our website for stall holder parking.
10. Stallholders may arrive no earlier than two hours prior to the market commencing and adhere to set up times as directed by Gordonvale Cottage Markets.
11. Stallholders must be ready to trade by the agreed market start time. Stallholders arriving after the commencement of the market may be refused entry and a credit for stall fees will not be issued.
12. Stallholders are required to operate for the duration of the market day. In extenuating circumstances stallholders may receive permission from Gordonvale Cottage Markets to pack up early.
13. Stallholders must have sites vacated within two hours of the allocated finish time.
14. Gordonvale Cottage Markets promotes respect, safety and tolerance for all. Stallholders are expected to be courteous to the public, market organisers and other stallholders at all times. Expulsion from the markets will result if the stallholder has behaved or is behaving in a manner likely to cause distress, disturbance, inconvenience, damage or harm to any other person present at the market.
15. Gordonvale Cottage Markets reserves the right to photograph and/or video market stalls and stallholders unless specifically asked not to do so.

16. Gordonvale Cottage Markets reserves the right to rotate market stall sites and locations.
17. If the stallholder is in breach of the terms of this approval, Gordonvale Cottage Markets has the right to withdraw approval at any time, without prior notice.
18. Gordonvale Cottage Markets reserves the right to modify these Terms and Conditions.

Payment and Cancellation policy

19. Stallholder fees are payable upon formal acceptance of an application and are due by the nominated deadline.
20. Site allocations are not finalised until payment has been made. Failure to pay will result in a loss of the site booking.
21. Stallholders needing to cancel an existing booking must inform Gordonvale Cottage Markets via email, phone call, or SMS at least 5 day prior to the date.

Refunds will not be issued for cancellations that fall outside these timeframes.

- Mobile: 0407129656
- Email: gl@gordonvalescouts.com.au

22. Stallholders who cancel for more than three consecutive market dates will forfeit their nominal site location.
23. Gordonvale Cottage Markets reserves the right to cancel markets. In this circumstance, Gordonvale Cottage Markets will advise all stallholders as soon as practicable and ensure stall fees previously paid for this date will be credited towards another market date.
24. Casual Stallholder fees are payable at the time of booking.
25. Payments in advance of 30 days will receive a discounted rate.

